

Flight Path

Need an interactive session:



Book a TimeZest

Off your list & onto ours:



Click the Clever Duck
on your screen



service@cleverducks.com

Or:



(805) 547-2377

Please call for emergencies!

We're Here

Regular Hours:

Mon-Fri 7:30AM to 5:00PM

After Hours:

Emergencies Only

Help Us Help You

Please include:

- Your name & how to reach you
- What's wrong
- Urgency (unable to work?)
- Who's affected
- When it started
- Screenshots (if applicable)

Our Response Times

	Biz Hours	After Hours		Everyone	Department	Me
P1	30 Min	4 Hours	Can't Work	P1	P2	P2
P2	1 Hour	6 Hours	Something's Wrong	P2	P3	P3
P3	1/2BizDay	NextBizDay	Need Help With...	P3	P3	P4
P4	Next Biz Day	NextBiz Day				